

Technical Service Bulletin (TSB) - VR1J45GGRJY057489	
D5BW0120Q0 : Version 0 of 09/07/2019	
FOR : DS 7 CROSSBACK (X74) AND RIGHT HAND DRIVE UNTIL RPO 15513	
CUSTOMER SYMPTOM :	BLEMISH VISIBLE ON THE INSTRUMENT PANEL AND THE DS LOGO IS NOT DISPLAYED
CONDITIONS IN WHICH FAULT APPEARS :	WHEN OPENING THE DRIVER'S DOOR OR WHEN THE IGNITION IS SWITCHED OFF

1. ORIGIN

Internal fault in the instrument panel.

2. Service Action

Instrument panel replacement.

2.1. Parts required

- 1 Instrument panel (Part No. 98 290 098 80) (With night vision camera).
- 1 Instrument panel (Part No. 98 290 100 80) (Without night vision camera).

2.2. Check

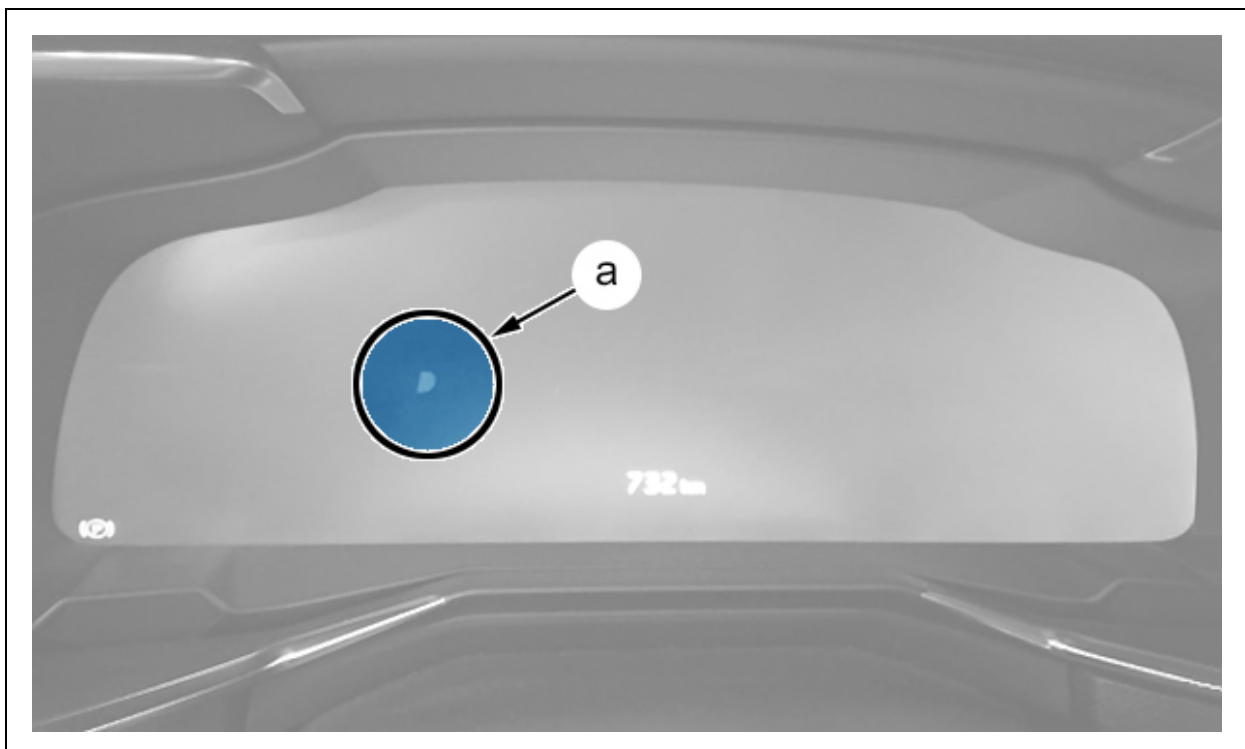


Figure : D5BW00PD

When the ignition is switched on or off, check if there is a blemish (spot) on the instrument panel (at "a") :

- If there is a blemish (spot) on the instrument panel : Carry out repair
- If there is no blemish (spot) on the instrument panel : Do not apply this document ; Carry out in-depth fault finding

2.3. Repair

DS 7 CROSSBACK (X74) UNTIL RPO 15513 AND RIGHT HAND DRIVE

[Replace the instrument panel](#) .

Additional parts which must always be replaced : None.

In addition, carrying out this repair requires the following operations to be carried out :

- Observe the safety and cleanliness recommendations
- Disconnect the ancillaries battery
- Perform the operations that are required following a reconnection of the ancillaries battery

2.4. Repair time

Invoicing time : 0,50H.

Operation code : 9R04RP00.

3. PRODUCTION SOLUTION

From RPO number 15514 : Modification to the instrument panel software.

N.B. : No longer complete a Dealer Issue Detection Incident (DID I) to report an incident that occurs on a vehicle manufactured within the range of application of this document, including vehicles manufactured before the production solution ; However, do send a Dealer Issue Detection for all cases of recurrence following application of this document or for all incidents occurring on a vehicle manufactured outside the range of application of this document, including after the production solution, in accordance with the Dealer Issue Detection relevancy standard (Incident or Assistance)